

Jay W. Dorgan, DDS, FAGD

FELLOW: Academy of General Dentistry

DDS: University of Maryland, Baltimore College of Dental Surgery, Baltimore, MD

MEMBER: American Academy of Cosmetic Dentistry, Academy of Osseointegration, American Dental Association, Pennsylvania Dental Association, Delaware-Chester County Dental Society

AWARDS: Named Top Family/Cosmetic Dentist 2007, Main Line Today

ALUMNUS: L.D. Pankey Institute for Advanced Dental Education, Dawson Center for Advanced Dental Study, Seattle Institute for Advanced Dental Education



PATIENT SATISFACTION SURVEY

The quality of your care is our top concern. To help us continually improve our quality of service, please take a moment to provide us with your feedback.

How would you rate your overall experience with our practice?

Excellent Good Fair Poor

Please rate the following (scale of 1 to 5, with 5 being best):

Phone manners of our staff	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Convenience of your appointment time	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Greeting upon arrival	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Helpfulness of our staff	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Sensitivity and attentiveness of doctor and staff	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Explanations provided/questions answered?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

Do you feel positive enough about our practice to refer family and friends? Yes No

Please comment on anything regarding our service that we might change to make your future experiences with us even more positive.

Did any staff members go out of their way to make your visit more pleasant or comfortable? If so, will you provide us with their names so that we may show our recognition?

Advanced technology

- Digital radiography
- DIAGNODENT® cavity detection
- Intraoral cameras
- Tekscan

Comprehensive services

- Cosmetic dentistry
- Crowns & bridges
- Porcelain veneers
- Implants
- Bonding
- Removable partial dentures
- Advanced preventive care

Comforts & conveniences

- Flat-screen TVs
- Espresso bar
- Visa, MasterCard, American Express & Discover
- CareCredit®

Name (optional): _____ *please print*

May we share your comments with others? Yes No

May we use your comments for future marketing materials? Yes No

Thank you for your time!