

Patient Entry Protocol to Respect Social Distancing Mandates During Active Pandemic



Patient or the parent/guardian “checks-in” from their vehicle via text message.



Front desk verbally confirms and team member documents negative for known COVID-19 symptoms or exposure risk before permitting patient to come to the front door.



If a minor, the patient will be escorted from their vehicle to the office door by the parent/guardian.



After taking the patient’s temperature and confirming they are fever-free, the parent/guardian will then return to their vehicle until the conclusion of the visit.



Public areas of the office (except restroom) will be closed and no one will be allowed to sit or congregate in the reception area.



Patient will cleanse hands. If undergoing a potentially aerosol generating procedure, the patient will then rinse with a 1.5% hydrogen peroxide solution for 1 minute, and then will be escorted to the chair for treatment.



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