

Patient Exit Protocol to Respect Social Distancing Mandates During Active Pandemic



Upon completion of the dental visit, if a minor the patient's guardian/parent will be notified via text that the appointment is over.



The patient will be "handed-off" to their parent/guardian who is outside by the door or in their car. Parent/guardian will not be permitted to enter the office.



The parent will be updated at the door, while maintaining social distance, via text, or phone by the doctor or clinician as to treatment progress and the next steps.



If a payment is due, the patient will be asked to make the payment over the phone, pay by text option or mail in a check. There will be no in-person exchange of credit cards or checks.



A follow-up appointment will be made via text or a phone call.



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